



# CREATIVE PATTERNS FOR HEALTH TRAINING

**Crafting Powerful Horizons Together**

2025



# About Us

**Creative Patterns for Health Training** is committed to provide Professional and Superior value-added Consultancy and Training services to our clients. **CPHT** intends to achieve this by:

- C**ommit to comply with all applicable regulatory requirements and, applicable national and international standards and codes.
- P**rovide Quality training and consultancy services in a consistent and timely manner ensuring that customer needs and requirement are identified and fulfilled .
- H**ustle for excellence in delivering training and consultancy services by understanding our markets and customer needs and expectations and continuously improve our service to facilitate growth.
- T**rain our personnel continually to serve our customers for excellence in our services as well as to ensure prompt actions are taken to situations endangering employees, customers, external interested parties, the general public and the environment as a result of its business activities.

# Our Mission

**At CPHT, we help each partner succeed with personalized support that fits their unique needs. We believe every organization is different, so we create tailored strategies to overcome challenges and drive growth across your entire business**



# Why Choose Us



## Expert-Led Services

Our services are designed & led by professionals who bring extensive industry knowledge.



## Cutting-Edge Solutions

Gain practical skills with the latest technology and innovations in healthcare training and consultancy.



## Customized Solution Paths

Each program is tailored to help you reach your specific career objectives efficiently.



## Networking Opportunities

Build connections with professionals and mentors in both local and global networks.



## Message From Our CEO

**“At the Heart of Everything we do is a Deep Commitment to Making a Meaningful Difference in People’s Lives. With Years of Experience in Healthcare, I have shifted my focus toward Training and Consulting—areas where I believe real, lasting impact begins. My passion for Public Health continues to guide my journey, alongside my active involvement in charitable and community initiatives.**

**I believe that innovation, excellence, and human-centered care are the keys to shaping a stronger, more resilient healthcare system. At CPHT, we’re not just building better services—we’re building a better future.”**

**Dr. Mahmoud Nahhas**  
CEO, CPHT



### Global Expertise

International  
healthcare experts.



### Innovative Methods

Latest tech and  
techniques.



### Quality Assurance

High standards for  
learning.



### Career Growth

Boosting skills and  
careers.

# Our Services

## Training and Skills Development Programs

### INTRODUCTION

#### Training That Supports Your Vision

- Strong systems are only as **Effective** as the people behind them. Whether your facility has a Quality or **HSE Management System** or not, staff awareness is **Vital**.
- Our **Consultants** help you identify **Training Gaps** and design a complete **Training Roadmap**—with **Schedules** and **Budgets**—that fits the needs of all **Healthcare Environments**.



## SCOPE OF WORK

We Help You Prepare, Train, and Excel 

**Our healthcare training consultants will:**

- Identify your facility's **Training needs**
- Design a full **Training Plan** with Budgeting
- Support **Hospital Accreditation** Efforts
- Guide you through Building a **Culture of Quality** and Safety
- Coordinate Impactful Training using **In-House, External,** and **Consultant Experts**



## TRAINING TOPICS

- **Certificate in AI in Healthcare – Strategic Applications for Hospital Transformation**
- **Diploma in Healthcare Quality Management and Patient Safety (QMPS)**
- **CPHQ**
- **CPPS**
- **CPHRM**
- **Risk Management / Hazard Mapping**
- **Tracer Methodology**
- **Professional Certificate in Key Performance Indicators**
- **Reputation Management**
- **Quality Tools (FOCUS-PDCA / RCA / FMEA)**
- **Employee Experience**
- **Basic Life Support (BLS)**



- **Certificate in Creating Exceptional Patient Experience**
- **Certificate in Mastering Microsoft Power BI: From Data to Insights**
- **International Patients Safety Goals / ESRs / ROPs**
- **CBAHI Standards Awareness**
- **JCI Standards Awareness**
- **AC Standards Awareness**
- **CSSD**
- **Diploma in Infection Control**
- **Integrated Lymphatic Dysfunction**
- **Certificate in Facility Management and Safety**
- **Little paramedic**
- **Heart Saver First Aid (HSFA)**

## QUALITY AND ACCREDITATION SERVICES



### Introduction

**Need Accreditation Support ?? Not sure where to start?  
That's where we come in!**

Whether it's your first **Accreditation or a Renewal**, our Team is Ready to Help. We make the Process Smooth and Achievable.

#### You'll Benefit from:

- **Flexible Guidance**—just the right amount of help
- Expert understanding of every **Accreditation Chapter**
- Organized, Future **Focused Planning**
- Useful Tools and **Reference Materials**
- **Ongoing Support**—Every Step of the way



## SCOPE OF WORK

### Your Accreditation Journey – Step by Step™



#### 1. Kickoff Meeting

We start with a clear plan! A kickoff session explains what's needed to get CBAHI, JCI, or AC Accreditation—plus the benefits and expectations.

#### 2. Build the Right Team

We help you form a dedicated team and choose the right Team Leader to guide the process.

#### 3. Gap Check & Action Plan

We assess what's missing—whether it's staff knowledge, documents, equipment, or systems—and work with your team to fill those gaps.

#### 4. Structure & Committees

We help design the right organizational structure and form the essential committees based on accreditation requirements.

#### 5. Policies & Procedures

Together, we create or improve your hospital policies, manuals, and infection control programs—tailored to meet standards.

#### 6. Records & Monitoring

We guide you in organizing documentation, building strong record-keeping systems, and monitoring compliance.

#### 7. Mock Surveys

Practice makes perfect. We conduct regular mock surveys to ensure you're always ready.

#### 8. Ongoing Support

We stay with you! From troubleshooting to planning for new projects, we guide you to stay compliant at every step.

## How Long Will It Take?

Project duration varies depending on:

- The level of staff participation
- Organization size and complexity
- Existing systems and processes
- Staff skills and experience

After a **Quick Assessment**, we'll set a clear Timeline.  
Most Smaller Projects are completed in **6 to 12 months**.



## Our Partners

**Achieve Global Recognition with SDC Canada Certification: Trusted Excellence.**

**CPHT is proud to partner with the Skill Development Council (SDC) Canada,** a globally recognized authority setting the benchmark for certifications through advanced assessment and technology.

This partnership means that **CPHT** programs are **SDC-certified and globally accredited.** You gain qualifications of the highest quality and credibility, directly relevant to your career.

Equip yourself with world-class skills and certifications through **CPHT. Stand out confidently** in competitive fields and achieve your professional goals.



## Our Partners

### Saudi Commission for Health Specialties

In Partnership with the **Saudi Commission for Health Specialties**, we are proud to offer **Accredited Courses** that ensure High-Quality Education and Exceptional Skill Development, equipping the Healthcare Workforce with the Competencies needed for today's job market. Through this Collaboration, we provide **Certified Trainers** recognized by the Commission, guaranteeing a high standard of learning and leading expertise in the Healthcare field, delivered to you seamlessly and efficiently. Our courses include Continuing Medical Education **(CME) hours**, supporting you in obtaining and renewing professional classification and **Registration Licenses**, while also enhancing your knowledge and practical experience. With this **Partnership**, we aim to elevate the healthcare sector to a more professional, skilled, and advanced level.



## Our Partners

### National eLearning Center

As part of our Commitment to **Excellence in Partnerships**, we are proud to collaborate with the National eLearning Center to stay aligned with the ongoing digital transformation in education. This collaboration allows us to offer **High-Quality Online Courses** that make learning more accessible, especially in today's fast-paced world where time is limited and responsibilities are many. In an era defined by speed and **Digital Innovation**, **Embracing eLearning** has become essential. We aim to combine the highest standards of education with ease of access and flexibility. Through this partnership, we offer some of the most in-demand courses and essential concepts, delivered through a **Trusted, Accredited**, and high-impact learning experience that **Ensures Quality** and real value.

## Our Partners

### Saudi Heart Association

Driven by our shared mission to promote quality of care and patient safety, we are pleased to announce our collaboration with the **Saudi Heart Association**, a leading authority dedicated to advancing **patient safety** and enhancing healthcare training through simulation, innovation, and research.

Through this collaboration, we aim to provide high-quality training programs, including **Basic Life Support (BLS)** and **Heart Saver First Aid (HSFA)**, designed to equip participants with essential life-saving skills.

All courses are delivered by **certified** and highly **experienced instructors**, ensuring excellence in both training and mentorship. Moreover, we are committed to supporting healthcare practitioners in meeting the mandatory requirements established by Saudi regulations for life support training.



جمعية القلب السعودية  
Saudi Heart Association

# Our Clients

We are proud to work with a diverse range of clients who trust us to deliver quality, innovation, and results.



مركز جونز هوبكنز  
أرامكو الطبي  
Johns Hopkins  
Aramco Healthcare



# Our Client Feedback

I want to thank Creative Patterns for the great training. I believe all healthcare institutions need to know the basics of handling patients. The course gave us a chance to learn about the tools that will help us use our human resources to assist more patients.

— **Nouf Zain**

Quality Professional at  
the Royal Commission in Yanbu

Just participating in these courses added to my experience as an employee with many years of experience. It was very special, and the suggestions from the trainers were very beneficial.

— **Elham AlGhamdi**

From The National Guard of  
the Eastern Region

We spent a very insightful and enjoyable 3 days. We benefited a lot from the curriculum and the trainers in adding value to patient experience in our organizations. We expanded our awareness and met a lot of colleagues. We expect more of the same pattern.

— **Dalal Khair-Allah**

Director of Patient Excellence Services  
Department at Sulaiman Al Habib Hospital

I want to thank Creative Patterns. We discovered new things we didn't know as healthcare providers, and the trainers were very clear and delivered the information in a simple and helpful way.

— **Salwa AlMawled**

Patient Experience Specialist  
at ProCare Hospital

# From Our Previous Courses



# Contact Us



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